PSA Insurance Europe Limited

Solvency and Financial Condition Report (SFCR)

31 December 2021



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Executive Summary

Company's Background and Business

PSA Insurance Europe Limited ("the Company") is authorised under the Insurance Business Act (Cap 403) to carry on the business of insurance restricted to risks outside Malta in the following classes of general business:

Class 1 – Accident Class 2 – Sickness Class 7 – Goods in Transit Class 16 - Miscellaneous Financial Loss

In 2021 the Company obtained authorisation and started accepting reinsurance in the United Kingdom for the following class of general business:

Class 3 – Land Vehicles (R)

The Company carries out its business in Europe.

System of Governance

The organisational structure of the Company is aimed at supporting the strategic objectives and operations of the Company. The Company has implemented a three lines of defence structure to ensure that the risks the Company faces are identified and that mitigation measures are taken.

The Directors of the Company who held office during the year were:

Joaquin Capdevila – Non-Executive Director and Chairman Edouard Marie Joseph Benoist de Lamarzelle – Chief Executive Officer/ Executive Director Fabio Fontana – Non-Executive Director (appointed on 21/06/2021) Didier Calmont – Non-Executive Director (resigned on 21/06/2021) Pedro De Elejabeitia Rodriguez – Non-Executive Director Anthony Camilleri – Independent Non-Executive Director Mark Azzopardi – Independent Non-Executive Director Anne Sophie Achard – Non-Executive Director Steven Pourrat – Non-Executive Director

Outsourced Activities

The Company has the following outsourcing agreements identified as key functions:

PSA Insurance Manager Ltd (Malta)	 Insurance Management Agreement
Santander Consumer Finance SA (Spain)	 Internal Audit Agreement (Maria Luisa Samaniego - Internal Auditor)
Marsh Actuaries (UK)	– External Actuarial Agreement – (Konrad Farrugia - Appointed Actuary)

Business Model and Financial performance

UW Results

		Year ended 31 [)ecember
	Notes	2021 EUR	2020 EUR
Earned premiums Gross premiums written Movement in the provision for unearned premiums	14 12	159,411,069 (1,351,183)	158,903,909 (4,456,859)
Earned premiums		158,059,886	154,447,050
Investment income	15	470,296	313,959
Total technical income		158,530,182	154,761,009
Claims incurred Claims paid Movement in the provision for claims	12 12	(12,526,752) (8,751,565)	(7,708,211) (13,342,383)
Claims incurred Net operating expenses	16	(21,278,317) (94,860,269)	(21,050,594) (92,396,131)
Total technical charges		(116,138,586)	(113,446,725)
Balance on the general business technical account (page 14)		42,391,596	41,314,284

During 2021 the Company generated a balance on the general business technical account of €42,391,596. The improvement in the results is mainly attributable to the following factors:

The 2021 premium levels increased as a result of increased premium volumes in line with the increase in business.

Claims incurred and operating expenses have slightly increased during the year which reduced slightly the overall increase in the balance on the technical account.

Valuation for Solvency Purposes

Solvency	Capital requirement	Eligible capital	Solvency ratio	MCR as % SCR
SCR	74,377,013	89,631,817	120.5%	32.7%
MCR	24,334,298	89,631,817	368.3%	0

The Company's SCR cover as at 31st December 2021 stood at 121%.

Capital Management

PSA Insurance Europe Limited does not foresee any instances of non-compliance with the MCR or SCR which could potentially create a cause for concern. Management constantly monitors the SCR and MCR level on a monthly basis, and have procedures in place that will immediately highlight the possibility of a drop below the 110% in SCR coverage.

A. Business and Performance

A.1 Business

PSA Insurance Europe Limited ('the company') is a private limited liability company registered in Malta.

The Company is regulated by the Malta Financial Services Authority. It is a joint venture between PSA Services Limited and Santander Consumer Finance SA. PSA Services Limited forms part of Stellantis N.V. which is domiciled in the Netherlands whereas Santander Consumer Finance SA forms part of Banco Santander SA domiciled in Spain.

In January 2021 PSA Group and Italian-American conglomerate Fiat Chrysler Automobiles merged to form Stellantis N.V. which is now a multinational automotive manufacturing corporation formed on the basis of a 50-50 cross-border merger. Stellantis N.V. is headquartered in Amsterdam, Netherlands. Stellantis engages in automotive equipment and finance business in Europe, Eurasia, China and South-Asia, India Pacific, Latin America, the Middle East, Africa and America. Its automotive segment designs, manufactures and sells passenger cars and light commercial vehicles under the Stellantis Brands.

The MFSA is responsible for the supervisory authority and financial supervision of the undertaking as well as that of the Malta Group.

The MFSA contact details are as follows:

Mr Ray Schembri Director Insurance and Pensions Supervision Unit

Malta Financial Services Authority

Notabile Road Attard BKR 3000 Malta Phone: +356 21441155 Direct: +356 25485238 Fax: +356 21449311 Email: <u>RSchembri@mfsa.com.mt</u> Web: www.mfsa.com.mt

The independent auditors of the Company are:

Ernst & Young Limited Regional Business Centre Achille Ferris Street Msida MSD 1751 Malta Office: +356 23471522 Website: <u>http://www.ey.com</u>

Share Capital

The authorised share capital of the Company is €60,000,000 divided into 300,000 Ordinary A Shares of €100 each and 300,000 Ordinary B Shares of €100 each.

The issued share capital of the Company is €2,700,000 divided into 13,500 Ordinary A Shares of €100 each and

13,500 Ordinary B Shares of €100 each fully paid up and subscribed to by two Shareholders; PSA Services Limited and Santander Consumer Finance SA.

Capital Contribution

PSA Services Ltd and Santander Consumer Finance SA, in their capacity as the parent undertakings of PSA Insurance Europe Ltd, made a further investment in the Company by making a capital contribution issued partly in cash for \leq 44,300,000 and partly through a conversion of dividend payable for \leq 11,595,913 for a total amount of \leq 55,895,913.

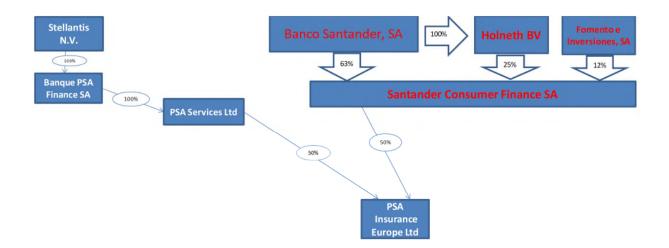
Shareholders

PSA Services Limited, 53 MIB House Abate Rigord Street, Ta' Xbiex XBX 1122, Malta (Registration No. C 43459) subscribed to 13,500 Ordinary Shares Class "A".

Santander Consumer Finance SA, Ciudad Grupo Santander, Avenida de Cantabria s/n, Boadilla del Monte, 28660 Madrid Spain (Registration No. CIF: A-28122570) subscribed to 13,500 Ordinary Shares, Class "B".

The Company is a joint venture between PSA Services Limited and Santander Consumer Finance SA. PSA Services Limited forms part of Stellantis N.V domiciled in the Netherlands whereas Santander Consumer Finance SA forms part of Banco Santander SA domiciled in Spain.

Group Family Tree



Insurance Licence

The Company is authorised under the Insurance Business Act (Cap 403) to carry on the business of insurance restricted to risks outside Malta in the following classes of general business:

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In 2021 the Company obtained authorisation and started accepting reinsurance in the United Kingdom for the following class of general business:

Class 3 – Land Vehicles (R)

The company carries out its business in Europe.

A.2 Underwriting Performance

	Year ended 31 [December
Notes	2021 EUR	2020 EUR
14	159,411,069	158,903,909
12	(1,351,183)	(4,456,859)
	158,059,886	154,447,050
15	470,296	313,959
	158,530,182	154,761,009
12	(12,526,752)	(7,708,211)
12	(8,751,565)	(13,342,383)
	(21,278,317)	(21,050,594)
16	(94,860,269)	(92,396,131)
	(116,138,586)	(113,446,725)
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During 2021 the Company generated a balance on the general business technical account of €42,391,596. The improvement in the results is mainly attributable to the following factors:

The 2021 premium levels increased as a result of increased premium volumes in line with the increase in business.

Claims incurred and operating expenses have slightly increased during the year which reduced slightly the overall increase in the balance on the technical account.

A.3 Investment Performance

During 2021 the Company continued to invest in bonds and as at 31st December 2021 it had a portfolio consisting of 81 corporate bonds. The bonds mature over a period of 5 years till 2026 and are all denominated in EUR currency. The bonds are being accounted for as 'Held-to-Maturity' financial assets at amortised cost as per IAS 39 with the amortisation process reflected in the Statement of Comprehensive Income.

The income arising from investments held by the Company consists of the amortisation of the bonds which as at 31^{st} December 2021 amounted to \notin 470,296 as per Statement of Comprehensive Income.

There was no change in the type of investment income received by the Company during 2021 when compared to the previous year.

A.4 Performance of other Activities and Any Other Information

During 2021, PSA Insurance Europe Ltd started accepting reinsurance in United Kingdom for Auto ancillary insurance products which falls under Class 3 – Land Vehicles. The ceding company, Helvetia Swiss Insurance Company Ltd, is a company registered and incorporated in Switzerland. The Coverholder is GARDX Assure Ltd whereas the agent is PSA Finance UK Ltd, both companies registered in United Kingdom. The reinsurance in place is a Quota Share Reinsurance Treaty where the reinsured shall cede and the reinsurer accepts 30% of the reinsured's assumed liability under all policies in respect of certain business classified as auto ancillary insurance contracts.

The reinsurance premium accepted is being disclosed as part of the Gross Premiums Written in the Statement of Comprehensive Income. Total gross premium accepted from Helvetia Swiss Insurance Company Ltd during 2021 amounted to €2,115,127.

Apart from the above there were no other material income and expenses incurred over the reporting period compared to previous financial year worthy of disclosure.

Major Development

Following the Company's analysis of the possible impact of the COVID-19 pandemic across all key areas of business, the Directors have determined that the Company's financial position and performance for 2022 will be able to absorb the impact brought about by this pandemic. The results anticipate that the Company should be well capitalized to absorb any foreseeable impact and envisage that it will continue to satisfy all regulatory solvency requirements.

The Board is monitoring the situation constantly and will take any necessary actions to minimise the possible impacts of COVID-19. The measures taken by various countries to curb COVID-19, including social distancing, has had an impact on the production facility of the automotive industry and disrupted the distribution channels of the Company.

Underwriting and Reserving

The current economic uncertainties together with the global semiconductor chip shortage have an impact on the level of premium forecasted for the financial year ending 31st December 2022. This has however already been taken in consideration when projecting the earned premium for 2022. Despite this impact the 2022 earned premium is projected to increase when compared to that reported for 2021.

The Company is still expected to generate a profit for the financial year ending 31st December 2022. Based on two full years of data, as at 31st December 2021 the number of claims that were opened during 2020 and 2021 in relation to COVID-19 represent 0.82% of the total claims for years 2020 and 2021. Taking in consideration the current reserving strategy of the Company, which comprises of individual claim reserves and incurred but not reported ('IBNR') provisions, the overall reserves set aside for the Company in 2021 adequately covered the actual claims declared. Furthermore, the amounts paid for COVID-19 related claims had a negligible impact on the reserves of the Company. Therefore for the financial year ending 31st December 2022, it is not expected that additional claims would have a material impact on the Company's reserves.

Investments

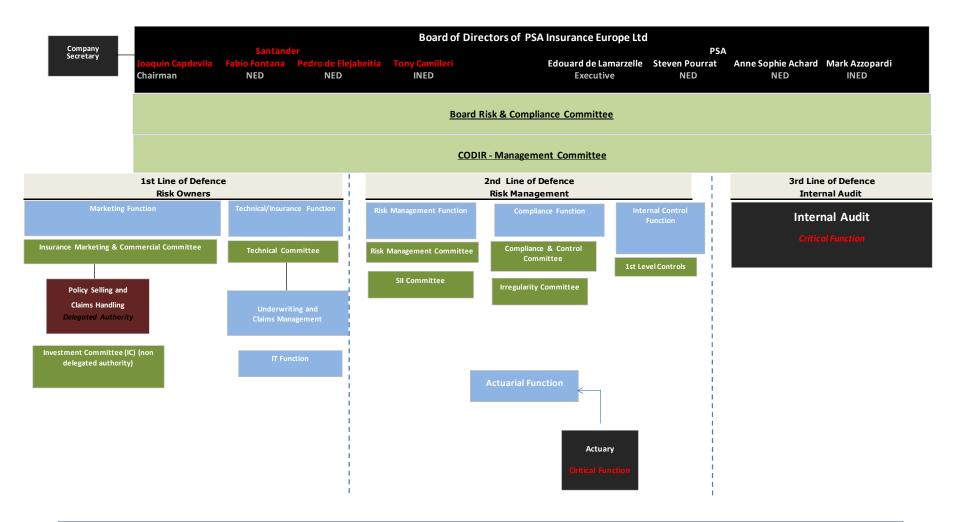
When considering the investment portfolio held by the Company, the recent volatility in the financial markets is not expected to have a significant impact on the Company's profitability. An analysis was carried out on the credit rating of the counterparties and for those counterparties which experienced a downgrade since 31st December 2020, their credit rating is still within the Company's risk appetite.

Solvency Capital Requirement

Such analysis was also extended to analyse the effect on the SCR of the Company. The SCR was calculated on the Company's financial forecast for 2022 taking in consideration the anticipated effects of COVID-19, including but not limited to, the increase of the Counterparty Default Risk resulting from overdue receivables. Taking into consideration the current laws and regulations and aforementioned matters disclosed, the Company does not expect that this will impact its ability to satisfy the regulatory solvency requirements.

B. System of Governance

B.1 General Information on the System of Governance



In order to assist the Company in mitigating the risks underlying the strategic objectives, the following committees and functions are in place:

Board Committee

Risk Management and Compliance Committee

The Risk and Compliance Committee is authorised by the Board of Directors to oversee the Group's risk management and Compliance arrangements ensuring that risk appetite is appropriate and adhered to and that any compliance issues and key risks are identified and managed.

Management Committees

a) First line of Defence

Insurance Marketing Commercial Committee

This Committee is chaired by the Chief Executive Officer and is held on a monthly basis.

The purpose of this Committee is to organise the launch and follow up process of new products and action plans and reduce the route to market for new products. Moreover, to identify products which are performing below target, to investigate and analyse the causes behind the low performance and to advise the Zone Director and the Intermediaries of the possible routes to action to improve performance to meet targets. This Committee also validates the IT projects.

Investment Committee

This is made up of three Directors and the Chief Financial Officer. The "prudent person principle" is the guiding principle behind all investment decisions and the Company's investment guidelines. This Committee has no delegated authority, and the recommendations proposed by the Investment Committee will need Board approval.

Technical Committee

The Technical Committee is chaired by the Technical Director and assists the Board in the oversight of the Company's key underwriting objectives, strategies and policies. The Technical Committee is responsible for approving the Company's underwriting strategies, policies, procedures, authorities and limit profiles and for reviewing the performance of the Company's underwriting portfolios.

b) Second line of Defence

Actuarial Function

The Actuarial function is split between the Statistical Department and an Appointed Actuary, both carrying out separate tasks and taking different decisions. The Appointed Actuary is external to the Company and the decisions taken aim to reduce the risk of a potential conflict of interest as well as ensure that the four eye principle is in place. The Statistical Department carries out the Technical Provisions calculations on a monthly basis, analyses the pricing of new products, reviews the products' performance on a monthly basis and is also part of the Technical

Compliance Officer and the Compliance and Control Committee

The Compliance Officer reports directly to the CEO and the Board. The Compliance and Control Committee is chaired by the Head of Compliance & Risk Insurance and falls under the second line of defence and it assists the Board in the oversight of the Company's general corporate governance, compliance and control. The Board of Directors has given delegated authority to this Committee.

Risk Management Function and Risk Management Committee

This is considered highly critical in the operations of the Company, in particular to the Risk Management and the ORSA Process. The Risk Committee is chaired by the Head of Compliance & Risk Insurance and is given delegated authority by the Board of Directors to oversee the Company's risk management arrangements ensuring that risk appetite is appropriate and adhered to and that key risks are identified and managed appropriately. The Company has a well-developed Risk Management Framework incorporated in the Corporate Governance structure. Risks are managed, monitored, reported, mitigated and controlled through the three lines of defence.

Solvency II Committee

The Solvency II Committee is chaired by the CFO and is held on a quarterly basis. The purpose of this Committee is to update and prepare for reporting to be done according to the SII Annual Plan, to review and update the Risk Appetite Limits and to review the three pillars of Solvency II.

c) Third line of Defence

Internal Auditor

The Internal Audit Function is outsourced to Santander Consumer Finance Internal Audit and reports directly to the Board. The Audit topics are overseen by the Directors during the Board meeting.

B.2 "Fit and Proper" requirements

Prior to the appointment of any new member to the Board an evaluation is undertaken of the fitness and the probity of the proposed director. This involves examination and documentation of:

- The person's previous experience, knowledge and professional qualifications and whether these are adequate to enable sound and prudent management of the Company.
- Proof of skill, care, diligence and compliance with the relevant standards of the area/sector he/she has worked in.
- Reputation enquiry as to whether there are any criminal or financial antecedents or past experience with the Financial Regulator which may lead the Board to believe that the person may not discharge his/her duties in line with applicable rules, regulations or guidelines.

The Compliance Officer will notify the Malta Financial Services Authority ('MFSA') of the identity of the Board of Directors or any amendment to its composition along with all information needed to assess whether they are fit and proper.

B.3 Risk Management System including the ORSA

The Company's Risk Management Framework shall play a role in strategy and business planning with participation of the Risk Management Functions in strategy and business planning being a key critical element for implementing the Company's risk strategy.

The Risk Management Framework provides decision makers with information about important variables that can affect the amount of capital required to support the business plan, the amount of capital generated and recycled as a result of the components and ultimate execution of the business plan, and the economic return of capital expected to be generated by the business plan. The Finance, Investment and Actuarial Functions play a key role in supporting and implementing the Risk Management Framework in this regard.

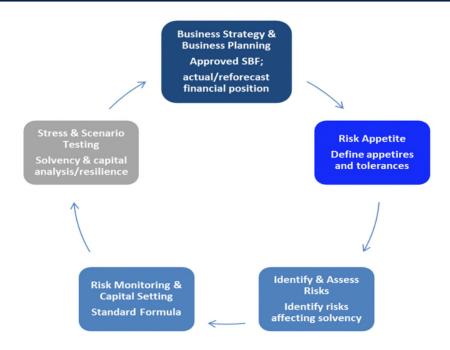
More particularly the Risk Management Framework monitors solvency needs assessment as identified in the ORSA to avoid any significant deviation with the overall risk tolerance limits and regulatory capital requirements. Throughout the Risk Valuations and ORSA process, it is also ensuring the viability of the overall business model under stressed conditions on a short, middle and long term perspective.

Following identification of the various risks, each risk is categorised. Discussions and workshops are held with risk owners where probable values of severity and frequency of occurrence were agreed. In the following sections these and the other risks identified are assigned valuations and assessed as follows:

- 1. Risk identification and description
- 2. Valuation method used
- 3. Results of valuation

The Company adopts its Diversified Risk Profile, which can be defined as a measure of losses based on various items of historical data such as total losses, number of losses, average loss size, payment patterns and correlations between different risk categories.

The diversified risk profile is based on the principle that not all risks can materialise at once and therefore it gives a more realistic risk profile. Furthermore, it provides the management of the Company the chance to compare the risk profile with the Company's set threshold. The Risk Profile will in turn provide a better indication of what the Company expects the average loss in monetary terms to be.



Objectives and Minimum Requirements in assessing Solvency needs

The objective of the risk valuations and ORSA process is to give PSA Insurance Europe a global view of its risks within a time horizon of 3 years. This process aims to help the strategic decision-making process at a top management level (Board of Directors, CODIR), and to improve the mitigation and control of the existing risks. The risk valuations and the ORSA are performed together within a same process. The risk valuations is the base of the risk management system; it allows the risk identification, assessment, monitoring and reporting, as well as the improvement of the risk mitigation techniques. The ORSA is an annual assessment of PSA Insurance Europe's risks and solvency needs, taking into account its risk tolerance and the current risk mitigation techniques.

Minimum Requirements in assessing Solvency needs

The assessment of the overall solvency needs is expected to:

- 1. Reflect the material risks arising from all assets and liabilities including intra-group and off-Balance Sheet arrangements;
- 2. Reflect the Company's management practices, systems and controls including the use of risk mitigation techniques;
- 3. Assess the quality of processes and inputs, in particular the adequacy of the Company's system of governance, taking into consideration risks that may arise from inadequacies or deficiencies;
- 4. Connect business planning to solvency needs;
- 5. Include explicit identification of possible future scenarios;
- 6. Address potential external stress; and
- 7. Use a valuation basis that is consistent throughout the overall solvency needs assessment.

Strategy and business planning

The strategic direction of the business will be set within the risk profile of the Company and considers the implication upon capital allocation. PSA Insurance Europe operates in a capital-constrained environment and capital rationing through the planning process is a critical mechanism for ensuring that scarce resources are deployed most effectively with due consideration given to the impact of short term and long term risks associated with executing the Company's business plan. Participation of the Risk Management Function in strategy and business planning is a key critical element for implementing the Company's risk strategy.

The Company's strategic plan should serve as a basis for the calculation of the ORSA. The 3-year financial projections are used to project the Company's technical and non-technical results, asset-liability position and the Company's projected capital levels for the coming 36 months.

In line with Guideline 17, the Company is now taking into account the results of the ORSA and the insights gained throughout the process of this assessment in its capital management and business planning. The following are the key conclusions from the ORSA exercise:

- The discussions which previously used to take place on various risks faced by the Company are now being documented, treated and monitored in a more consistent and clinical approach;
- The documentation of the process and various risks enables all key personnel to be fully aware of the critical risks and also contribute to the treatment of these risks;
- The risks underlying the Company's strategic plan can be individually quantified and aggregated in terms of Euro Value depending on the level of confidence determined by the Board of Directors. This would model the way future strategic decisions are taken.
- A deviation between the ORSA Capital requirement and the SCR; this is due to the re-quantification of Non-Life Underwriting Risk for both premium and reserve risk and catastrophe risk, for which an independent approach is taken under the ORSA due to the fact that the Standard Formula does not capture the nature of the underlying risk of the business. A number of new stress test scenarios were added to this year's ORSA. As an overall conclusion of such stress tests, the company remains in a comfortable solvency position.
- The Loss absorbing capacity of deferred taxes adjustment utilised is fully recoverable over the term of the Business Plan. As can be seen under section E.1 in this report, under both a realistic and pessimistic scenario the deferred tax is fully recoverable over the 3-year term of the Business Plan.
- Lapse risk has been included in the ORSA report.
- An initial Climate change risk analysis has been conducted and will be finalised by the next ORSA report.

Overall Methodology

PSA Insurance Europe has adopted the following key steps to comply with the ORSA guidelines issued by EIOPA:

- Independent risk identification
- Risk Valuations, where each identified risk is subjected to:
 - Risk Owners Identification
 - Inherent Risk Exposure and Evaluation
 - Risk Control and Mitigation
 - Residual Risk Exposure and Evaluation
 - Risk Assessment
 - Comparison with Standard Formula Valuations

Usage of Standard Formula or a different assessment methodology depends on whether the Standard Formula adequately reflects the Company's individual risk profile.

To ensure the overall consistency of the Solvency II approach, the Company has streamlined the risk management process and ORSA policy with the SCR calculation for;

- Classification;
- Modularity; and
- Technical specification where Standard Formula reflects the Company's specific risk.

The Standard Formula is only required for the risk classification, identification and, when relevant, the assessment. Additional risks and assessment methodologies are included in the ORSA process, so that the final results reflect the risk profile of the Company.

If, after an independent assessment of the risks, PSA Insurance Europe considers that the Standard Formula reflects the risks in an appropriate manner, given the size and complexity of the Company, the ORSA shall rely on the Standard Formula for the assessment of those risks.

The Standard Formula, may not appropriately assess other risks, included in the SCR calculation, because the risk profile of PSA Insurance Europe deviates significantly from the assumptions underlying the formula. In this case, the assessment shall be made through an adjustment of the parameters of the Standard Formula.

For some other risks, the Standard Formula itself is not appropriate and an adjustment would not be enough to properly reflect the risk. For these risks a completely independent assessment or a scenario based approach is carried out. Strategic and compliance risks are not included in the SCR calculation. For these types of risk, the assessment shall be made through a scenario based approach.

Types of risks	Types of risks	Appropriateness of the Standard Formula	Assessment methodology
		Appropriate	Standard Formula (SF)
Risks Identified	Standard Formula risks (risk = sub module)	Parameters are criticised	Adjusted Formula (AF)
		Not appropriate	Scenario-based approach (SBA) or Actuarial Independent Assessment (IA)
	Additional risks	N.A.	Scenario-based approach (SBA)

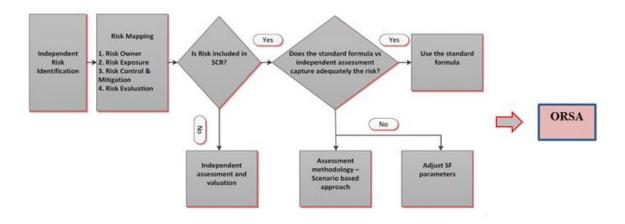
PSA Insurance Europe considers relevant to use the 99.5% Value at Risk, as used in the SCR calculation for all Pillar 1 risks included in the Standard Formula (even those for which the parameters or calculation method will be adjusted). For additional risks not included in the SCR calculation, namely strategic and compliance risks, PSA Insurance Europe also uses the 99.5% Value at Risk to maintain a high level of prudency.

This aims at ensuring a better consideration of its specific risk profile on a sufficiently reasonable basis, approved risk tolerance limits and business strategy with regard to the current level of its SCR, as well as to continuously monitor the compliance with capital requirements.

Identification and Valuation Process

The Board adopted a top-down approach and participated in the forward looking assessment of the own risks, including how the assessment was to be performed. The Board has challenged the results during a session held with the Risk Management team outside Board meetings.

The Risk Management team together with the Company's Key Functions have, independently from the Standard Formula, identified and assessed the risks facing the Company. Thereafter, a comparison against the Standard Formula was carried out. When the Standard Formula was deemed to be adequate to capture the Company's risk profile, the Risk Management team decided to use the technical specifications underlying the Standard Formula. Additional risks and assessment methodologies were included in the ORSA process, so that the final results would reflect more closely the Company's risk profile. An illustration of the process adopted has been produced below.



Critical Assessment of Pillar 1 calculation

With the support or under the supervision of the actuarial function, ad hoc experts:

- Identify the (sub) modules for which the risk profile of PSA Insurance Europe deviates from the assumptions underlying the SCR of the Company.
- Explain the deviations / reasons why the Standard Formula is not appropriate to assess the risk: existence of significant risk mitigation techniques or contingency measures, specific risk portfolio not taken into account in the Standard Formula, etc.
- Define the assessment methodology for those risks: the adjustment of the formula's parameters, independent actuarial assessment, or the scenario-based approach if the formula itself is not appropriate.

Scenario analysis and qualitative assessment

With the support of the other departments, during a workshop, the Risk Manager:

• Identifies potential scenarios for each SBA risk, taking into account the risk exposure, sensitivity and concentration, and the existing risk mitigation techniques.

- Realises a first qualitative assessment of all risks, based on the risk description and potential impact. Risks are classified on a scale at 3 levels:
 - High: High exposure and mitigation techniques and controls
 - Medium: High exposure with high confidence in the quality and robustness of existing mitigation techniques and controls or low exposure with mitigation techniques and controls
 - Low: Exposure with high confidence in the quality and robustness of existing mitigation techniques and controls
- Chooses one representative scenario for each risk. Unlikely or extreme scenarios are avoided.
- Describes precisely the chosen scenario and its consequences.

Scenario quantitative assessment

For AF risks:

The Actuarial Function adjusts the Standard Formula: The parameters of the Standard Formula are modified according to the criteria addressed to the Pillar 1 calculation. Any adjustment of parameters shall be thoroughly justified in the ORSA report.

For IA risks:

The Actuarial Function conducts an independent assessment of the risk in which a historical data set is used to quantify the potential risk under study.

For SBA risks

With the support of risk owners, the risk manager assesses the impact and the frequency of the chosen scenario (before and after taking into account the existing risk mitigation techniques and contingency measures). This assessment is based on an expert estimate and on historical losses. The frequency describes the occurrence of the risk. The impact describes the financial impact of the risk, including all costs. When available quantitative data can help to assess more precisely the risk, the detailed description of the assessment and the calculation is recorded.

Governance

The Board of Directors has the ultimate responsibility for the ORSA. It decides when to conduct an ORSA and challenges the results.

The Risk Management function is in charge of the risk valuations process and of the ORSA process. The internal Actuarial Function works closely with the Appointed Actuary who will participate or review all quantitative assessments.

Other departments of PSA Insurance Europe and especially the members of the CODIR are involved in order to help identify and assess the risks relevant to their activities. The CODIR members are appointed as risk owners and are to provide a valuation of the various risks included in the final figure as well as monitor their risks on a quarterly basis. The stakeholders involved are the following:

- Underwriting and Reserving Technical Director & Senior Insurance Statistical Analyst
- Investments Chief Financial Officer
- Operational Risk Head of Compliance and Risk Insurance
- Strategic Risk Marketing Director and Chief Financial Officer
- Regulatory & Compliance Risk Head of Legal & Head of Compliance and Risk Insurance

• Solvency Capital Projections – Head of Solvency

Definition of risk tolerance

The Board of Directors:

- Defines a qualitative overall risk appetite, based on the strategy of PSA Insurance Europe
- Defines a quantitative overall risk appetite, based on the strategy of PSA Insurance Europe

Risk owners:

Define an indicator for each of their risks with a threshold that must not be exceeded. The threshold represents the risk tolerance and is aligned with the qualitative and quantitative risk appetite defined by the Board of Directors.

Risk identification and description

With the support of the other departments, the risk manager:

- Identifies the various operational risks
- Identifies the various strategic risks
- Identifies the various compliance risks
- Identifies the various cyber risks
- Realises a qualitative description of each risk (SCR risks + additional risks)
- Assigns a risk owner to that particular risk
- Assesses the risk criticality in terms of Frequency and Severity
- Describes the risk mitigation techniques and contingency measures that contribute to reduce the frequency or the impact of the risk (investment limits, wording, reinsurance, regular controls, reconciliations, monitoring of ratios, committees, contingency plans, IT back-ups, etc.).

All of the above is recorded within the Company's risk register; this therefore includes a record of the individual risk analysis (quantified and non-quantified risks) including a description and explanation of the risks considered. The risk register is a live document which is updated as often as necessary, but in any case at least annually. A clear audit trail is maintained between versions, in order to capture the development of the individual risks.

Frequency vs Severity

Unless otherwise stated, for all risks the Company established a Frequency and Severity matrix to determine what is significant for the Company's business strategy.

Inherent and Residual Risk Basis and Value at Risk

The Board considered each individual risk on a gross and net basis. In this respect, the risk severity and frequency scoring was evaluated before and after mitigating controls were taken into account. The risks evaluated before mitigating controls were taken into account are Inherent Risks while those after taking controls into account are Residual Risks.

This methodology was used for each identified risk and was conducted through a discussion at management level. This was done so that the Board of Directors is made aware of the importance of the effect of the mitigating controls for each significant risk identified.

From risk assessment to capital allocation

The risk assessment performed during the Risk Management process and ORSA process provided a realistic view of PSA Insurance Europe's risk profile. Any decision to change capital allocation and/or managing actions shall be based on this risk profile.

Below are the key questions to include in the decision-making process:

- Do we have sufficient capital to cover any risk?
- What are the quality and composition of these Own Funds?
- Can we reduce the risks by implementing specific managing actions?
- Are we complying with all approved risk tolerance limits, including qualitative ones?

Risk Treatment and ORSA Approval

After the assessment, the Statistical Department:

- Compares the newly obtained value at risk to the capital allocated to each risk under Pillar 1.
- Compares the overall VaR to the SCR and technical provisions.
- Highlights and explains the potential differences that have been identified.
- Reports to the Board the first results of the ORSA.

The Board of Directors:

- Challenge the results of the ORSA during the next Board meeting or during a separate meeting. The main conclusions of this challenging process are recorded and included afterwards in the ORSA report.
- Validate the results of the ORSA.
- When significant differences have been identified between the value at risk and the SCR and/or the risk tolerance, Directors take a decision regarding the risk management. Either:
 - Cover the risk with capital, or
 - Increase the risk mitigation techniques or contingency measures.

Monitoring and improvement of the mitigation techniques

For each risk, risk owners:

- Monitor risks on a continuous basis, based on key risk indicators, existing procedures and their general knowledge of the business.
- Propose new risk mitigation techniques or contingency measures, if necessary.
- Implement the new risk mitigation techniques and contingency measures, especially the ones that have been decided by the Board of Directors.
- Report on a quarterly basis to the risk manager the risk level; based on key risk indicators, the implementation of Fundamental Tracking Points for which they are held responsible, and the advancement of risk mitigation techniques improvement, when relevant.

The risk manager:

- Gathers the data from risk owners on a quarterly basis, including:
 - Key risk indicators ('KRI')
 - o Corrective actions undertaken notably in case of significant deviation in KRI
 - o Implementation of risk controls recorded as fundamental tracking points
 - Any other relevant issue regarding risks within the Company

All quarterly reports shall be communicated to the Board. Reports to the Board of Directors of any risk exceeding the approved risk tolerance limits are to be made.

Stress Test and Reverse Stress testing

In accordance with the ORSA guidelines, the Company has applied the identified material risks to a defined range of stress tests in order to provide an adequate basis for the assessment of the overall solvency needs. In each case, a worst case scenario was employed when assessing the risk. The stress tests carried out in this ORSA have been based on hypothetical situations.

A stress test is a projection of the financial condition of a Company under a specific set of severely adverse conditions that may be the result of several risk factors over several time periods with severe consequences that can extend over months or years. Alternatively, it might be just one risk factor and be short in duration. When considering various stress tests, the principle adopted by the Board is that the effect of the stress test has to be considered in terms of its effect on both the Company's profitability and equity.

Reverse stress testing also included in the ORSA aims at answering the following question: Which scenario or combination of scenarios would bring the Company below the target risk appetite limit?

Finally, a combined stress test is also included where a number of different scenarios are considered together in order to assess the solvency of the Company in the event these occur together.

ORSA Report

The ORSA Report aims to present all key principles supporting the ORSA methodology, ORSA results, as well as consecutive recommendations regarding capital allocation, technical provisions, risk mitigation techniques and/or other managing actions. The ORSA report should be submitted to the regulator within 2 weeks from Board approval.

The risk valuations and ORSA process is performed on an annual basis, after the SCR calculation is conducted.

The risk monitoring is performed on an on-going basis and is annually reviewed and updated during the ORSA.

Under the following circumstances, an exceptional ORSA shall be performed (in addition to the annual review):

• Significant changes in the PSA Insurance Europe activities: introduction of a completely new line of business, development of activities in a new country

- Significant changes in the group PSA/Santander organisation, which impact day-to-day activities of PSA Insurance Europe
- Significant changes in the economic or compliance environment, that may affect the business model or the financial stability of PSA Insurance Europe

The ORSA process is carried out on a yearly basis following the completion of the financial projections. Currently the solvency needs are determined using the Standard Formula as a basis since the capital required is considered to be extremely prudent given that the Company's risk profile is considered to be low. The additional risks (operational, strategic and compliance) have been quantified on an extremely prudential basis.

The SCR projections are monitored through a set of monthly capital management indicators so as to ensure that the capital held remains sufficient.

B.4 Internal Control System

The Board recognises its responsibility for setting the tone of the business and influencing the control consciousness of its key functionaries.

Sarah Ellul Soler was appointed as the Internal Controller and monitors PSA Insurance Europe's internal control system. The controls environment is the foundation for all other components of internal controls, providing discipline and structure.

The Internal Control system is made up of a number of second level control reviews linked to each risk, procedure and policy adherence monitoring, compliance with applicable laws and regulations, and monitoring of the adequacy of processes for the business' activity. Sarah Ellul Soler ensures to monitor and test the above controls individually and ensures adherence on a regular basis and reports to the Board on a quarterly basis or more frequently if necessary.

The key components underlying the Internal Control Policy of the Company are:

- 1. Controls environment;
- 2. Risk assessment;
- 3. Controls activities; and
- 4. Information and communication.

B.5 Internal Audit Function

The Internal Audit function of the Company is outsourced to Santander Consumer Finance SA, under the direction of Maria Luisa Samaniego who is responsible for reviewing and auditing PSA Insurance Europe.

The Internal Audit function serves as a third line of defence and is not involved in the day to day operation of the Company. Although the Board can suggest amendments to the internal audit plan, the Internal Audit has the right

to take on board such amendments and moreover the function has unlimited access to all the information requested to carry out its audit in an independent manner.

B.6 Actuarial Function

The Actuarial Function is represented by the Internal Statistical department within the Company and the External Actuarial Function, who is the Appointed Actuary of the Company and is outsourced. There is a clear distinction between the roles of the Statistical Department and External Actuarial Function. The role of each is described below:

Internal Statistical Department

The Statistical Department's role within PSA Insurance Europe is as follows:

- Represents the Company's actuarial function.
- Leads the communication process with our Appointed Actuary.
- Conducts analysis on the Company's technical provisions and methodologies used.
- Conducts the pricing of new products.
- Conducts the ORSA calculations.
- Conducts the calculation of the Best Estimate on a quarterly basis.

Main Responsibilities:

- 1. Technical Provisions assessment
 - Reviews and expresses an opinion on the monthly closing results.
 - Carries out assessments on the IBNR models used.
 - Compares the Best Estimate results between reporting dates.
 - Conducts the calculations for the Targeted Loss Ratios which are proposed during the budget and the PMT.
- 2. The ORSA
 - Conducts the risk group calculations under the ORSA.
 - Reviews the ORSA report.

External Actuarial Function

- Following an in-depth study, the Appointed Actuary expresses an opinion on the Technical Provisions held by the Company at year end
- Reports to the Board on a yearly basis.
- Reviews and makes recommendations on fundamental risk management policies namely:
 - Actuarial Policy
 - Underwriting Policy
 - Capital Management policy

• Carries out a review of the annual SCR and ORSA results.

B.7 Outsourcing

The Outsourcing Policy applies to all Material Outsourcing Arrangements entered into by PSA Insurance Europe. An outsourcing arrangement is defined as an arrangement whereby a specified business process, service or activity is provided by a third party provider rather than being performed in-house. An outsourcing arrangement is deemed to be material for these purposes if it is either critical or important to the conduct of the business.

For the purposes of the Outsourcing Policy an arrangement is likely to be deemed critical or important to the conduct of the business if a defect or failure in its performance would:

- materially and adversely impact the quality of the system of governance;
- unduly increase operational risk or significantly reduce control assurance (e.g. if the service is a key mitigating control);
- impair the ability to comply with any relevant legal or regulatory requirements or the ability of regulators to monitor the Company; and
- undermine the soundness or continuity of Key functions, services and activities that are core to the business and delivery of services to policy holders/customers.

This Policy does not apply in respect of individuals or firms retained under consulting, professional advisory services or temporary/agency support staff arrangements, where the individuals concerned are directly supervised by Board Member or other manager employed by the Group.

List of current material outsourcing arrangements:

PSA Insurance Manager Ltd – Insurance Management Agreement – Domiciled in Malta

Santander Consumer Finance SA – Internal Audit Agreement (Maria Luisa Samaniego - Appointed Internal Auditor) – Domiciled in Spain

Marsh Actuaries – External Actuarial Agreement (Konrad Farrugia - Appointed Actuary) – Domiciled in UK

C. Risk Profile

From 2020 onwards, the Company started considering its Diversified Risk Profile instead of the simple average calculation. The diversified risk profile calculation is based on the principle that not all risks can materialise at once and therefore it provides a more realistic view of the Company's risk profile. The Diversified Risk Profile of the Company can be defined as a measure of losses based on various items of historical data such as total losses, number of losses, average loss size, payment patterns and correlations between different risk categories. Furthermore, this provides the management of the Company the chance to compare the risk profile with the Company's set threshold and will provide a better indication of what the Company expects the average loss in monetary terms to be.

Taking the final diversified residual risks on the Company's risk register, the diversified residual risk gives a Severity Index of 5.11 which means a 'negligible' operational impact on the business. Therefore the overall risk profile of the Company would be considered Low Risk, based on the Company's severity parameters. The Board agrees that the assessed risk profile of the Company is in line with its expectations due to the fact that:

- PSA Insurance Europe is a third party insurer that supports the parent company in improving customer and brand loyalty. Treating customers fairly is a key principle.
- The Company does not face Concentration risk which might lead to Catastrophe risks. This stems from the fact that it is highly unlikely that there would be concentration of vehicles at one point in time. Moreover the Company operates in various EEA countries therefore spreading its risk exposure.
- Historical loss history has always been favourable and any adverse movements are monitored and corrective action taken immediately.
- The Company engages the right level of expertise and officers to manage its business.
- Since it is owned by regulated entities, governance and adherence to regulation ranks high on the groups' risk appetite.

The table below illustrates the composition of the SCR and ORSA capital requirements for Year 1 of the Business Plan (2022) based on the Risk Modules applicable under the SCR as well as the additional risks quantified under the ORSA.

Risk Module	SCR %	ORSA %
Operational Risk	3%	6%
Market Risk	11%	31%
Counterparty Default Risk	3%	8%
Non-Life Underwriting Risk	83%	50%
Strategic Risk	0%	1%
Compliance Risk	0%	4%

The main differences between the SCR and ORSA are explained in the following pages. The assessment of the following risks was as at ORSA stage in Q2 2021.

C.1 Underwriting Risk

PSA Insurance Europe Ltd covers three lines of business under Solvency II which are Class 12 – Miscellaneous Financial Loss, Class 2 – Income Protection Insurance and Class 6 – Marine, Aviation and Transport. PSA Insurance Europe Ltd also accepts reinsurance under Class 5 – Other Motor Insurance, where the Company acts as the reinsurer. The underwriting risk which is applicable to the Company includes Premium & Reserve, Lapse and Catastrophe risk (Natural and Other Non-life Catastrophe).

The underwriting risk capital charge under the ORSA amounts to 32,721 KEUR and that under the Standard Formula 156,214 KEUR. There is a significant variation between the two results due to the following reasons:

Premium/Reserve Risk – The Standard Formula assumes a loss ratio close to 100%. The Company's insurance products are relatively low risk and carry a loss ratio far lower than 100%. In fact a completely independent approach has been used to value this risk.

Catastrophe Risk – Due to the nature of the Company's insurance products, this risk is considered to be very low. Therefore a scenario has been chosen and quantified independently from the Standard Formula.

C.2 Market Risk

The Company is subject to market risk mainly as a result of the investments it holds being corporate bonds. The risk sub modules which the Company is exposed to are the concentration, spread, currency and interest rate risks. Equity risk is not applicable to the Company. The Company does not hold any type 1 or 2 equity.

The Market risk evaluation under the ORSA amounts to 20,451 KEUR and has the same valuation as that under the Standard Formula since the methodology and parameters used are considered to be representative of the nature of investments held.

C.3 Credit & Liquidity Risk

The Company is subject to both type 1 and 2 counterparty default risk/ credit risk. The cash held at the banks is subject to Type 1 credit risk whereas the insurance receivables are subject to Type 2 credit risk.

The credit risk evaluation under the ORSA amounts to 5,532 KEUR and has the same valuation as that under the Standard Formula since the methodology and parameters used are considered to be satisfactory.

Liquidity risk is not covered by the Standard Formula and not quantified under the ORSA.

C.4 Operational Risk

Operational risk is calculated under the Standard Formula and is driven by the activity size of the Company. It is based on a combination of Earned Premium and Technical Provisions. This risk is the consequence of inadequate or

failed internal processes, personnel or systems, or external events, unless the Company is well diversified and managed.

The operational risk capital charge under the ORSA amounts to 4,178 KEUR and that under the Standard Formula 4,948 KEUR. The valuation under the Standard Formula does not correctly quantify the risks the Company faces; various operational risks that are listed and monitored in the Company's risk register have been quantified by taking a specific scenario; all risks have been simulated to obtain a capital charge for operational risk that is representative of the business and that also takes the controls in place into account.

C.5 Other Material Risks

The Company is focusing on two new risk categories being Cyber security and Climate change risks.

Following the COVID-19 pandemic together with the increased use of technology, the risk of cyber attacks increased drastically, which led to the inclusion of Cyber risk as one of the Company's risk categories in the risk register.

Another risk on which the Company is focusing is Climate change risk. This is becoming a very important topic worldwide with regulators starting to provide more attention to the topic. As a result the Company is working on analysing the impact of climate change from a risk management perspective.

Cyber Security Risk

Cyber Security risk is the probability of exposure or loss resulting from a cyber attack or data breach on the organization. It is the risk of financial loss, disruption or damage to the reputation of an organization resulting from the failure of its information technology security systems. The related risks and controls identified are in relation to the following:

- Information and data security roles and responsibilities, including the designation of the Chief Information Security officer;
- Privileged access management;
- Sensitive data management;
- Threats management;
- Security education and training;
- Ongoing monitoring;
- Risk assessment, the frequency and extent of which should be determined by the Entity;
- Maintenance of audit trails to detect and respond to Cybersecurity events;
- An incident response and recovery plan;
- A business continuity plan; and
- A security policy for third party service providers

Climate Change Risk

Currently, climate change is a very important topic worldwide and it is being given its due importance. Further to the Opinion issued in April 2021 by EIOPA entitled '*Opinion on the supervision of the use of climate change risk scenarios in ORSA*', an immediate process has been set up in order to focus and give priority to this topic.

The first step of the process is to identify the risks which impact the Company. Currently, Annex 3 from the EIOPA Opinion referred to above, is being used as the basis for the risk identification phase. A number of internal workshops have been set and the following action points for each risk category have been identified:

<u>Underwriting Risk</u> – A separate workshop has been conducted to discuss the risks with the Statistical team. This has been finalised and the risks have been identified.

<u>Market Risk</u> – An analysis related to the investments held by the Company has been carried out by the investments team to gather further information on the current risk exposure.

<u>Credit/Counterparty Risk</u> – This risk lies mainly on the risk exposure of the Banks with which the Company has a relationship with. The published financial reports of these banks will be reviewed in order to obtain information about their current strategies in relation to climate change risk. The Company will then be able to establish the risk it is ultimately exposed to. Afterwards, an internal discussion will be conducted to determine whether this risk impacts the Company or not.

<u>Operational/Strategic/Reputational Risk</u> – The Company is mainly dependent on the Group in relation to this risk. Currently an analysis of the transactions made by the Group is being conducted by the ORSA team making use of the Group's published reports together with on-going communication and sharing of information with members of the Group's risk department. Following the risk identification phase different scenarios will be identified in order to be able to quantify the climate change risks that impact the Company.

A full Climate Change risk analysis together with the selected scenario results will be included in the ORSA 2022 report.

C.6 Summary of Risk profile

To ensure the overall consistency of the Solvency II approach, PSA Insurance Europe's risk valuations and ORSA process is based on the Standard Formula for the Market and Underwriting risks, whilst case scenario assessments are used for the Operational, Compliance and Strategic Risks. PSA Insurance Europe has independently assessed the risks facing its business and compared them against the Standard Formula. Where the Standard Formula is adequate to capture most of its risk profile the Board decided to use the technical specifications underlying the Standard Formula. Where relevant, additional risks and assessment methodologies were included in the ORSA process, so that the final results reflect more closely the risk profile of PSA Insurance Europe Limited.

As part of the analysis, the Board arrived at an independent assessment of capital requirement for each individual risk. When this was comparable to the results from the Standard Formula, the Board took the value from the Standard Formula.

This applies to the following risks:

- Market risk: Spread, Concentration, Interest rate and Currency Risk
- Default Risk
- Non-Life Underwriting risks Premium & Reserve, Lapse and Catastrophe Risk
- Health Underwriting risks Premium & Reserve, Lapse and Catastrophe Risk
- Operational Risk

An independent assessment was carried out for other risks where the Board deemed the Standard Formula inadequately reflected the risk. The risks covered are:

• Strategic, Compliance and Operational Risk

When adjustments of parameters were not sufficient to properly reflect PSA Insurance Europe's risk profile, a scenario-based approach has been retained. This approach also applies to the Operational, Compliance and Strategic Risks faced by PSA Insurance Europe.

The classification of risks into high, medium and low was arrived at after discussion with the risk owners and the Board of Directors. The approach taken by the Company was both quantitative and qualitative in that at initial stages when identifying the risks, all risks have to be considered as neutral not to underestimate any particular risk which can evolve and become significant. The Board's approach was to consider the possible evolution of the risk.

• Underwriting risks – Premium, Reserve and Catastrophe risk

The Premium and Reserve risk relates to both the incurred claims and future claims. It is the risk of higher claim frequencies and claim sizes. The principle reason for this independent valuation is to be consistent with the overall 99.5% confidence level Value at Risk ('VaR') valuation, basing the Company's measure of insufficiency of reserves and future premium on the estimated parameters of the historical loss distribution.

Due to the nature of the Company's products PSA Insurance Europe is subject to very little Catastrophe Risk. Under the Standard Formula, the capital charge is extremely high as it is calculated as a percentage (40%) of the premium to be earned in the following year. Therefore the Board deemed that capturing the Catastrophe Risk using the CRESTA zone model renders a more accurate result.

C.7 Stress and Sensitivity testing

PSA Insurance Europe Ltd has performed stress and reverse stress tests to show the impact on SCR and SCR Cover by stressing the assumptions associated with the main capital charges. This section provides an indication of the resiliency of the Company's eligible capital to various stress scenarios which management believes should be put under stress. Stress test scenarios were chosen based on the highest impact to the capital of the Company. These scenarios were linked to the Risk Appetite Statement and approved by the Directors.

The following table shows the stress and reverse stress tests carried out followed by the action plans put in place in case each scenario materialises. Each action plan is associated with the Committee responsible.

2021

	PSA Insurance Europe Ltd		Target Risk Appetite (%)	2022 (Y1)	2023 (Y2)	2024 (Y3)
	Base Scenario before Dividend Distribution before Stress Testing		110%	167%	184%	197%
No.	Base Scenario	before Dividend Distribution afte	r Strocs Tosts			
	Drop in sales: Reduction in premium by 10% in Year 1	€16.5M reduction from a total of €165M	110%	166%	182%	195%
2		€0.8M increase on a total of €88.1M	110%	166%	184%	197%
3	Doubling of Early Termination Rate in Year 1	From 11.5% to 23% (€21.4M decrease in EP)	110%	165%	181%	194%

4	Loss ratio increase to 40% for Unemployment in France in Year 1	From 20% to 40% (€0.8M increase in CC)	110%	167%	184%	197%
5	Market risk: Reduction in market value of investments by 20% in Year 1	€30.7M from a total of €153.6M	110%	145%	184%	197%
	Base Scenario befor	e Dividend Distribution after Rever	rse Stress Test			
6	Drop in sales: Reduction in premium in Year 1	Reduction of €163.2M 99% earned premium	110%	149%	155%	179%
7	Transfer pricing: Overall commission rate increase in Year 1	From 53% to 84% (€51.1M increase)	110%	109%	135%	153%
8	Loss of Physical Data: GDPR fine which will also target Cyber Risk in Year 1	€53M GDPR fine	110%	109%	133%	151%
9	Unexpected increase in cancellation rate: ETR increase in Year 1	Increase to 99.9% (reduction of €164.8M EP)	110%	152%	157%	180%
10	Product Compliance: Loss ratio increase in Year 1	From 22% to 59% (€60.6M in claims cost)	110%	109%	131%	149%
Base Scenario before Dividend Distribution after Comb			ned Stress Test			
11	OPEX increase by 5% Reduction of market value of investments by 5% Decrease of 10% in earned premium with loss ratio remaining the same Loss Ratio increase by 5pp All tests in Year 1	€3.5M to €3.7M €7.7M from a total of €153.6M €16.5M from a total of €165M From 15% to 20%	110%	156%	178%	191%

	Base Scenario after Dividend Distribution without Stress Tests	110%	110%	110%	110%	
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2021

Stress Test Result	Action Plan	Responsibility
Reduction in premium by 10% in Year 1 (Stress test) Company remains with a comfortable cover position Reduction in premium in Year 1 (Reverse Stress test) Company remains with a comfortable cover position	A monthly analysis is provided whereas actual volumes are compared to the Business plan. Any variances are investigated by car registrations, finance and insurance penetration in order to understand the reason for such deviation. These will be highlighted to management and when required a revised Business plan will be prepared including new scenarios. A drop in volumes will consequently result in lower premium. The ultimate effect would be lower profits generated by the Company.	Finance Department
Commission increase to 45% for GAP in Germany in Year 1. (Stress Test) Company remains with a comfortable cover position. Overall commission increase in Year 1. (Reverse Stress Test) Company falls below the target risk appetite.	 If a global commission increase were to occur, the Board must take immediate strategic actions to improve the Solvency situation of the Company. The following actions may be taken: Cease business in a particular country if absolutely required. Reconsider the viability of PSA Insurance Europe as a Maltese Company, reconsidering the re domiciliation of the Company if necessary Increasing the premium to the end customer so that the technical result remains unchanged. Implement actions to increase sales. 	Board of Directors
Doubling of Early Termination Rate in Year 1 (Stress test) Company remains with a comfortable cover position Increase in Early Termination Rate in Year 1 (Reverse Stress test) Company remains with a comfortable cover position	An ETR analysis is performed monthly whereas the actual ETR is compared to budget month by month by production year and type of product. Variances are then reported during committees.	Finance Department
Reduction of market value of investments by 20% in Year 1 (Stress test) Company remains with a comfortable cover position.	This scenario is likely to happen due to the current economic situation impacted by the pandemic. The Company exercises a monthly set of controls to monitor the investments portfolio. In the event there is a material decrease in the market value of the investments a decision would be taken by the Investment Committee which could include the disposal of the investments impacted to limit the loss incurred.	Finance Department / Investment Committee

Loss Ratio increase to 40%	This scenario is extremely unlikely to happen. The Company	Technical Committee
for Unemployment in	exercises a monthly set of controls to ensure that the loss ratio per	
France in Year 1	product does not exceed the Target Loss Ratio set for the year.	
(Stress test)		
Company remains with a	When a product is underperforming, an in-depth analysis is	
comfortable cover position.	carried out and a set of recommendations are made to the	
	Technical Committee if changes to the product are necessary e.g.,	
	a price increase or a change to the underwriting conditions. This	
Overall loss Ratio increase	could be applied to new production as well as to the existing	
in Year 1	portfolio.	
(Reverse Stress test)		
Company falls below the		
target risk appetite.		
GDPR fine in Year 1.	An external DPO was appointed to provide guidance to	Data Protection
(Reverse Stress test)	Compliance with regards to GDPR monitoring and controls.	Officer
Company falls below the	Moreover, additional controls imposed by the Group are also	
target risk appetite.	being followed.	

D. Valuation for Solvency Purposes

PSA Insurance Europe presents below the information regarding the valuation of assets for Solvency II purposes including (for each material class of assets):

- a) A quantitative explanation of any material differences between the asset values for Solvency II purposes and those used for financial reporting bases.
- b) A description of the assets valuation bases, methods and main assumptions used for solvency purposes and those used for financial reporting in the statutory accounts.

PSA Insurance Europe Ltd Assets (EUR)	Current Accounting Basis	SII Valuation Principles
Deferred Acquisition Costs	10,630,532	
Deferred Tax Assets	729,186	729,186
Investments	126,312,033	126,438,579
Bonds	126,312,033	126,438,579
Corporate	126,312,033	126,438,579
Insurance & Intermediaries Receivables	31,022,388	15,303,502
Reinsurance Receivables	2,388,496	881,171
Receivables (trade, not insurance)	15,033	15,033
Cash & Cash Equivalents	82,602,320	82,602,320
Any Other Assets, Not Elsewhere Shown	23,279	23,279
Total assets	253,723,268	225,993,071

D.1 Assets

The difference between the IFRS and Solvency II valuation stems from the following:

<u>Deferred Acquisition Costs</u>: These are accounted for under IFRS but are not recognised on the Solvency II Balance Sheet. The deferred acquisition costs relate to the commissions paid by the Company which are accounted for over the duration of the insurance contract, which is on average four years.

<u>Investments</u>: Corporate bonds are valued under IFRS at amortised cost as per IAS 39 whereas their market value is used for the Solvency II Balance Sheet.

<u>Insurance & Intermediaries Receivables and Reinsurance Receivables</u>: For the purpose of Counterparty Default risk calculation, the commission payable directly related to the insurance and reinsurance receivables is netted off the insurance and reinsurance receivables. This adjustment is carried out in the Solvency II Balance Sheet. The concept is that no commission is payable if the insurance receivables are not settled.

No further differences arise between the IFRS and Solvency II Balance Sheet.

D.2 Technical Provisions

PSA Insurance Europe covers three lines of business which are Miscellaneous Financial Loss; Marine, Aviation & Transport; and Income Protection Insurance. As from 2021, PSA Insurance Europe started accepting reinsurance for the Other Motor Insurance line of business, where the Company acts as the reinsurer. The reserving methodology applied by the Company consists of the Premium Provision ('PP') and the Provision for Claims Outstanding ('PCO'). In order to assess the PP, the Simplification Method is used which applies the combined ratio.

The combined ratio which is applied to the Unearned Premium Reserve ('UPR') is made up of:

- 1. The Ultimate Loss Ratio ('ULR') per product;
- 2. The Expense Ratio for claims handling; and
- 3. Events not in Data ('ENID') Loading

The ULR is calculated on a quarterly basis using a deterministic methodology (the chain ladder model) and is based on historical data for those products having a sufficient amount available. When insufficient data is available, mainly when the product is very small, the ULR is kept equal to the Target Loss Ratio (TLR). An expense ratio of 3% is used for all the products. In addition to that, an ENID loading of 3% is applied on all products. Once the combined ratio is applied to the UPR, this results in the PP which is then split between the lines of business. The PCO is arrived at by applying the ULR to the Earned Premium and deducting the amount paid for claims. Again, the PCO is then split between the lines of business.

Once the PP and PCO are split between the lines of business, the Risk Free Interest Rates for the different currencies are applied to the PP and PCO. This gives the discounted PP and PCO which are then summed up to get the Best Estimate for the non-life company. The Risk Margin is calculated by determining the cost of providing an amount of eligible Own Funds equal to the SCR necessary to support the insurance obligations over the lifetime thereof. The Solvency II value for technical provisions, made up of Best Estimate and risk margin, as at 31^{st} December 2021, amounts to $\leq 31,680,822$ for Miscellaneous Financial Loss, $\leq 167,272$ for Marine, Aviation & Transport, $\leq 378,401$ for Other Motor Insurance and $\leq 1,579,582$ for Income Protection Insurance.

The level of uncertainty associated with the technical provisions is mainly due to the underlying assumptions taken which include the Expense Ratio, ENID loading and the ULR. The Expense Ratio is close to what is booked in accounting however it remains an estimate. The ENID loading is also an estimate as the 3% is based on market data. The main assumption taken is the estimate of the ULR. The ULR causes uncertainty due to the many factors which contribute to its estimation such as the pricing of each product, claim loss create delay, the average claim cost used and the claims frequency.

According to the valuation in the financial statements, the Gross Technical Provisions amount to €88,961,985 for Miscellaneous Financial Loss, €173,854 for Marine, Aviation & Transport, €414,596 for Other Motor Insurance and €2,507,175 for Income Protection Insurance. The Best Estimate (without risk margin) amount to €25,465,018 for Miscellaneous Financial Loss, €160,843 for Marine, Aviation & Transport, €374,510 for Other Motor Insurance and €1,494,951 for Income Protection Insurance. The difference between these values is due to the calculations used in the PP and the PCO to get the Solvency II technical provisions as explained before.

For the PP, a percentage is applied to the UPR, the percentage of which is made up of a combined ratio as explained at the beginning of this section. For the PCO, the ULR is applied to the Earned Premium and the amount paid for claims is then deducted. Under the IFRS technical provisions, the TLR is used instead of the ULR. Since the ULR represents the ultimate loss ratio, it is lower than the TLR as the latter has a sufficient prudency buffer.

Furthermore, a 3% ENID loading is included in the combined ratio for all products which caters for any unexpected events which are not present in the Company's data, which impacts the premium provision.

D.3 Other Liabilities

PSA Insurance Europe Ltd Liabilities (EUR)	Current Accounting Basis	SII Valuation Principles
Gross Technical Provisions – Non-Life (Excluding Health)	89,550,435	32,226,495
TP calculated as a whole (Best estimate + Risk margin)	89,550,435	
Best Estimate		26,000,372
Risk Margin		6,226,123
Gross Technical Provisions - Health (Similar to Non-Life)	2,507,175	1,579,582
TP calculated as a whole (Best estimate + Risk margin)	2,507,175	
Best Estimate		1,494,951
Risk margin		84,631
Deferred Tax Liabilities		16,711,641
Insurance & intermediaries payables	40,251,991	24,533,105
Reinsurance payables	1,535,845	28,519
Payables (trade, not insurance)	61,075,176	61,075,176
Any other liabilities, not elsewhere shown	206,734	206,734
Total liabilities	195,127,356	136,361,253

The differences between IFRS and Solvency II valuation for Liabilities arise from the following:

The technical provisions are valued for Solvency II purposes by applying a Target Loss Ratio and an Expense Ratio to the technical provisions and discounting using the risk-free rates provided by EIOPA. A risk margin is then added to the best estimates to obtain the Solvency II value for technical provisions.

The Deferred Tax Liability arises due to differences in valuation principles between tax accounting basis and Solvency II basis.

For the purpose of Counterparty Default risk calculation, the commission payable directly related to the insurance and reinsurance receivables is netted off the insurance and reinsurance receivables. This is explained under section D.1 Assets and as a result the values for Insurance & Intermediaries payables and Reinsurance payables are lower than their value under IFRS.

No further differences arise between the IFRS Balance Sheet and the Solvency II Balance Sheet.

D.4 Alternative Methods for Valuation

No other material information regarding the valuation of assets and liabilities warrants disclosure.

E. Capital Management

All of this information is set out in the Capital Management Policy of the Company. PSA Insurance Europe must meet the following requirements:

- i.) Maintain a sufficient capital base which:
 - Meets the business strategy and risk appetite for capital, as set out in PSA's 'Risk Appetite Standard'; and
 - Complies with Solvency II regulatory requirements.
- Efficient Capital: PSA Insurance Europe must implement efficient use of capital as suited to the Company, consistent with the risk appetite as set out in PSA Insurance Europe's 'Risk Appetite Standard'.
- iii.) Reinsurance Strategy: PSA Insurance Europe must implement the most efficient reinsurance strategy suited to purpose and incorporate Solvency Fabric modelling when setting its reinsurance strategy.
- iv.) Consistency with System of Governance: PSA Insurance Europe must manage its capital consistent with the System of Governance, specifically Risk Management Framework.
- v.) Tier Capital and Own Funds: PSA Insurance Europe must make sure that they continuously hold sufficient eligible Own Funds to cover capital requirement.
- vi.) Monitoring of Capital Positions: The CEO must make sure that there is regular, timely and effective monitoring of capital positions so that capital efficiency and a sufficient capital base are maintained. The actual Capital Base, International Financial Reporting Standards (IFRS) Equity, Solvency II Equity, SCR coverage ratio and return on key asset classes must be calculated and reviewed at least annually in line with ORSA Policy.

On a yearly basis, PSA Insurance Europe carries out a medium term financial plan (3 years). Once finalised, the SCR projections are carried out to ensure that the capital held is sufficient. If throughout the year material changes in the business were to occur, the financial projections will be revised.

PSA Insurance Europe also takes into account in the capital management plan the output from the risk management system and the forward looking assessment of the undertaking's own risks (based on the ORSA principles).

E.1 Own Funds

		Own Fun	ds Tiering	
PSA Insurance Europe Ltd Basic Own Fund Items (EUR)	Tier 1 - unrestricted	Tier 1 - restricted	Tier 2	Tier 3
Ordinary share capital (net of own shares)	2,700,000			
Ordinary share capital (gross of own shares)	2,700,000			
Reconciliation reserve	31,035,904			
Excess of assets over liabilities	89,631,817			
Other basic own fund items	58,595,913			
Other items approved by supervisory authority as basic own funds not specified above	55,895,913			
Total Basic own funds	89,631,817	-	-	-

The Own Funds of the Company are made up of Tier 1 unrestricted capital. This is made up of the ordinary share capital, capital contribution and Reconciliation reserve. There has been no changes in the structure of the Own Funds items from previous reporting period.

Loss Absorbing Capacity of Deferred Taxes

The Company makes use of the adjustment available for the loss absorbing capacity of deferred taxes ('LAC DT') to the SCR in both the Standard Formula and ORSA calculations in accordance with Article 108 of the Solvency II Directive and corresponding Delegated Acts. This adjustment reflects the potential compensation of unexpected losses through a simultaneous change in deferred taxes. Nevertheless, the company should demonstrate that these deferred taxes are recoverable.

The adjustment reduces the SCR by 35%, the current tax rate applicable in Malta. The Company only takes into consideration this adjustment if it can demonstrate it will generate sufficient future profits to compensate for the adjustment. For PSA Insurance Europe the deferred tax utilised will be recovered by the profits before tax generated during the term of the Business Plan. The amount recognised as deferred tax asset adjustment is net of any deferred tax recognised under the Balance Sheet as per IFRS and does not exceed the tax charge applicable to the profits to be generated by the Company in the next 3 years, from 2022 to 2024.

The following tables show the recoverability of the Loss absorbing capacity of Deferred Taxes utilised in the calculations:

BUSINESS PLAN						
Income Statement	2021	2022	2023	2024		
Profit before tax (PBT)	38,631,275	36,618,859	32,724,686	33,738,825		
Income Tax at 35%	-13,520,946	-12,816,601	-11,453,640	-11,808,589		
Profit after tax	25, 110, 329	23,802,258	21,271,046	21,930,237		

	RECOVERABILITY	
	REALISTIC 0% haircut	PESSIMISTIC 10% haircut
Total PBT 2021-2024	141,713,646	127,542,282
Total tax 2021-2024	-49,599,776	-44,639,799
LAC DT utilised	-42,044,161	-42,044,161
In Months	31	34
% of DTA utilised	85%	94%

The table above shows two scenarios that were considered for the period 2021 to 2024.

Realistic Scenario

The first scenario is a **Realistic Scenario** and it considers 100% (0% haircut) of the profits before tax projected in the Business Plan. In this scenario, the deferred tax of \leq 42,044,161 utilised in Base Year 2021 is recoverable in thirty-one months, i.e. within the three years of the Business Plan. In other words, the LAC DT utilised constitutes 85% of total tax payable by the Company in the following three years, until 2024.

Pessimistic Scenario

The second scenario is a **Pessimistic Scenario** and it considers 90% (10% haircut) of the profits before tax projected in the Business Plan. In this scenario, the deferred tax of €42,044,161 utilised in Base Year 2021 is recoverable in thirty-four months, i.e. within the three years of the Business Plan. In other words, the LAC DT utilised constitutes 94% of total tax payable by the Company in the following three years, until 2024.

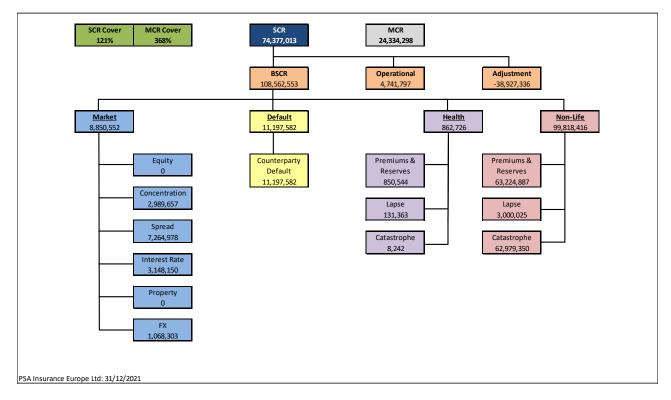
E.2 Solvency Capital Requirement and Minimum Capital Requirement

		Solvency	position	
Solvency	Capital requirement	Eligible capital	Solvency ratio	MCR as % SCR
SCR	74,377,013	89,631,817	120.5%	32.7%
MCR	24,334,298	89,631,817	368.3%	0

Composition	Available capital	Eligible capital for SCR	Shortfall SCR	Eligible MCR	Shortfall MCR
Tier 1 unrestricted	89,631,817	89,631,817	0	89,631,817	0
Tier 1 restricted	0	0		0	
Tier 2 basic	0	0		0	
Tier 2 ancillary	0	0			•
Tier 3	0	0			
Tier 3 ancillary	0	0			

PSA Insurance Europe Ltd Basic Own Fund Items (EUR)	Current Accounting Basis	SII Valuation Principles
Ordinary share capital (net of own shares)	2,700,000	2,700,000
Ordinary share capital (gross of own shares)		2,700,000
Surplus funds	-1	
Reconciliation reserve		31,035,904
Excess of assets over liabilities		89,631,817
Other basic own fund items		58,595,913
Other items approved by supervisory authority as basic own funds not specified above	55,895,913	55,895,913
Total Basic own funds	58,595,912	89,631,817

The Excess of assets over liabilities for SII valuation purposes is higher than the equity as per financial statements (€89,631,817 vs €58,595,912) due to the differences between the Solvency II and IFRS Balance Sheet as explained previously.



The main driver of the SCR is the non-life underwriting risk which consists of the Premium & Reserve, Lapse and Catastrophe risk. The Premium & Reserve risk is driven by the earned premium and reserves whereas the Lapse risk is driven by the Premium Provision for the Miscellaneous Financial Loss line of business. Catastrophe risk is driven by the gross earned premium in the following 12 months for the same line of business.

The Company uses Simplification Method 2 for the calculation of the risk margin as per Guideline 62 – '*Hierarchy of methods for the calculation of the risk margin*' forming part of the '*Guidelines on the valuation of technical provisions*' issued by EIOPA. This has an effect on the value of Own Funds and no direct effect on any risk module or sub-module.

MCR	24,334,298					
		-	Param	neters		
Total MCR NL	24,334,298		Сар	45%		
Сар	33,469,656		Floor	25%		
Floor	18,594,253		AMCR	2,500,000		
Line of Busi	ness		Net Premium	Param		
	licoo	Provisions	Written	α	β	MCR NL
Medical Expense		0	0	5%	5%	0
Income Protection		1,494,951	2,292,454	13%	9%	390,697
Workers' Compensati	on	0	0	11%	8%	0
Motor Vehicle Liabili	ty	0	0	9%	9%	0
Other Motor		374,510	164,814	8%	8%	40,449
Marine, Aviation & Tr	ansport	160,843	95,966	10%	14%	30,002
Fire & Other Damage	to Property	0	0	9%	8%	0
General liability insu	rance	0	0	10%	13%	0
Credit & Suretyship		0	0	18%	11%	0
Legal Expenses		0	0	11%	7%	0
Assistance		0	0	19%	9%	0
Miscellaneous Financ	cial Loss	25,465,018	156,857,835	19%	12%	23,873,149
NPR - Health		0	0	19%	16%	0
NRP - Property		0	0	19%	16%	0
NPR - Casualty		0	0	19%	16%	0
NPR - Marine, Aviatic	n & Transport	0	0	19%	16%	0

Minimum Capital Requirement (MCR)

There were no instances of non-compliance with the MCR or SCR throughout the reporting period.

Movements in SCR during 2021

		Dec-20	Doc 21
	ce Europe Ltd		Dec-21
P SA III Sui dii	Actual	Actual	
	€(000)	€(000)	
SOLVENCY CAPITAL	REQUIREMENT COVER	126%	121%
SOLVENCY II E	LIGIBLE CAPITAL	94,230	89,632
SOLVENCY CAPIT	TAL REQUIREMENT	75,011	74,377
		23,595	24,334
	ACITY OF DEFERRED TAX	(39,223)	(38,927)
-	UIREMENT BEFORE LAC DT	114,234	113,304
	ONAL RISK	4,633	4,742
	APITAL REQUIREMENT	109,601	108,563
	ATION CREDIT	(12,213)	(12,167)
BASIC SOLVENCY CAPIT	AL REQUIREMENT PRE-DIV	121,814	120,729
	SUB CATEGORIES		
	Premium and Reserve Risk	62,639	63,225
	Lapse Risk	0	3,000
NON-LIFE UNDERWRITING	Catastrophe Risk	63,457	62,979
RISK	SCRnl Pre-Div	126,096	129,204
	SCRnl Div Credit	(26,407)	(29,386)
	SCRnl Post Div	99,689	99,818
	Premium and Reserve Risk	731	851
	Lapse Risk	0	131
	SCRnslthealth Pre-Div	731	982
HEALTH UNDERWRITING	SCRnslthealth Div Credit	0	(121)
RISK	SCRnslthealth Post Div	731	861
KIOK	Catastrophe Risk	8	8
	SCRhealth Pre-Div	739	869
	SCRhealth Div Credit	(6)	(6)
	SCRhealth Post Div	733	863
	Interest Rate Risk	2,507	3,148
	Equity Risk	0	0
	Property Risk	0	0
	Spread Risk	6,200	7,265
MARKET RISK	ARKET RISK Currency Risk		1,068
	Concentration Risk		2,990
	SCRmkt Pre-Div	11,847	14,471
	SCRmkt Div Credit	(4,449)	(5,621)
	SCRmkt Post Div	7,398	8,851
	Type 1 Exposures	8,416	9,351
	Type 2 Exposures	6,527	2,321
COUNTERPARTY DEFAULT	SCRdef Pre-Div	14,943	11,672
RISK	SCRdef Div Credit	(949)	(475)
	SCRdef Post Div	13,994	11,198
			, . 70

The SCR reduced slightly whereas the MCR experienced a slight increase during the reporting period ended 31st December 2021.

The SCR decreased slightly mainly due to the significant reduction in the Counterparty Default Risk Type 2 exposures following the netting off of the directly related insurance liabilities from insurance receivables as explained under section D.1.

The MCR increased slightly due to the increase in the level of premium and reserves when compared to prior year.

As a result of the distribution of dividend, the SCR Cover is lower than the previous year however well within the risk appetite limit of the Company.

Appendix 1: List of Quantitative Reporting Templates (QRTs) for Public Disclosure

The following table lists down the QRTs that require to be publicly disclosed as applicable to the Company:

TEMPLATE REFERENCE	TEMPLATE DESCRIPTION
S.02.01.02	Balance Sheet
S.05.01.02	Information on premiums, claims and expenses
S.05.02.01	Premiums, claims and expenses by country
S.17.01.02	Specifying information on non-life technical provisions
S.19.01.21	Specifying information on non-life insurance claims in the format of development triangles
S.23.01.01	Information on Own Funds
S.25.01.21	Information on the Solvency Capital Requirement calculated using the Standard Formula
S.28.01.01	The Minimum Capital Requirement for insurance and reinsurance undertakings engaged in only life or only non-life insurance or reinsurance activity

SE.02.01.16.01 Balance sheet

			Solvency II value	Statutory accounts value	Reclassificati adjustments
			C0010	C0020	EC0021
100	li I	R0010			
		R0020		10,630,532	
		R0030	700.400	0	
		R0040 R0050	729,186	729,186	
Pro	perty, plant & equipment held for own use	R0060			
	stments (other than assets held for index-linked and unit-linked tracts)	R0070	126,438,579	126,312,033	
COI		R0080	120,430,575	120,312,033	
	Holdings in related undertakings, including participations	R0090			
	Equities	R0100			
		R0110			
	Equities - unlisted	R0120			
		R0130	126,438,579	126,312,033	
		R0140 R0150	126,438,579	126,312,033	
		R0160	120,400,010	120,012,000	
		R0170			
		R0180 R0190			
	Deposits other than cash equivalents	R0200			
Ŀ		R0210			
Ass	ets held for index-linked and unit-linked contracts	R0220			
Loa	ns and mortgages	R0230			
	Loans on policies	R0240			
		R0250			
Rei		R0260 R0270			
		R0280			
	Non-life excluding health	R0290			
		R0300			
	Life and health similar to life, excluding health and index-linked and unit-linked	R0310			
	Health similar to life	R0320			
		R0330			
	Life index linked and unit linked	P0240			
De		R0340 R0350			
Insi	rance and intermediaries receivables	R0360	16,184,673	33,410,884	
		R0370	0	0	
		R0380 R0390	15,033	15,033	
		R0400			
	paid in				
		R0410 R0420	82,602,320 23,279	82,602,320 23,279	
		R0500	225,993,071	253,723,268	
Teo	hnical provisions - non-life	R0510	33,806,077	92,057,611	
	Technical provisions - non-life (excluding health)	R0520		89,550,435	
	Technical provisions calculated as a whole	R0530	32,226,495		
		R0540	26,000,372		
	Risk margin	R0550	6,226,123		
	Technical provisions - health (similar to non-life)	R0560	1,579,582	2,507,175	
	Technical provisions calculated as a whole	R0570	1,373,362		
	Best Estimate	R0580	1,494,951		
Ter		R0590 R0600	84,631		
rec	ninical provisions - life (excluding index-lifiked and unit-lifiked)	0000			
		R0610			
		R0620			
		R0630 R0640			
	Technical provisions - life (excluding health and index-linked and unit-				
	linked)				
		R0660			
		R0670 R0680			
Teo		R0690			
	Technical provisions cale data dias a with the	0700			_
		R0700 R0710			
L	Risk margin	R0720			
		R0730			
		R0740 R0750			
Per	sion benefit obligations	R0760			
De	osits from reinsurers	R0770			
		R0780 R0790	16,711,641		
		R0800			
		ER0801			
	Dabta award to prodit institutions resident in the	EDODOC			_
	Debts owed to credit institutions resident in the euro area other than domestic	LK0802			
		ER0803			
-		00010			
Fin	ancial liabilities other than debts owed to credit institutions	R0810			
	Debts owed to non-credit institutions	ER0811			
		ER0812			
		ED 00 (C		_	
	Debts owed to non-credit institutions resident in the euro area other than domestic	ER0813			
		ER0814		-	
	world				
	Other financial liabilities (debt securities issued)	ER0815			
Inst	rance & intermediaries payables	R0820	24,561,625	41,787,836	
Rei	nsurance payables	R0830	0	0	
Pay	ables (trade, not insurance)	R0840	61,075,176	61,075,176	
ISul		R0850			
000		R0860 R0870			
0.0	Subordinated liabilities in Basic Own Funds				_
		R0880	206,734	206,734	
Any Tot	other liabilities, not elsewhere shown al liabilities		206,734 136,361,254	206,734 195,127,357 58,595,912	

S.05.01.01.01 Non-Life (direct business/accepted proportional reinsurance and accepted non-proportional reinsurance) Z Axis:

				Line of Business for	: non-life insurance ar	nd reinsurance obligation	ons (direct business	Total
				Income protection	Other motor	Marine, aviation and	Miscellaneous	
				insurance	insurance	transport insurance	financial loss	
				C0020	C0050	C0060	C0120	C0200
Premiums written	Gross - Direct Business		R0110	2,292,454	0		154,583,062	156,971,482
	Gross - Proportional reinsurance accept	ed	R0120	0	164,814	0	2,274,773	2,439,58
	Gross - Non-proportional reinsurance ac		R0130		· · · · ·	11		
	Reinsurers' share		R0140		-			
	Net		R0200	2,292,454	164,814	95,966	156,857,835	159,411,06
Premiums earned	Gross - Direct Business		R0210	2,278,168	0		154,140,510	156,514,58
	Gross - Proportional reinsurance accept	ad	R0220	0	99,868		1,445,437	1,545,30
	Gross - Non-proportional reinsurance ac		R0230			· · · ·	.,,	2,545,50
	Reinsurers' share		R0240		1			
	Net		R0300	2.278.168	99,868	95,902	155.585.947	158.059.88
Claims incurred	Gross - Direct Business		R0310	123.549	99,868		20.592.031	20,768,72
Claims incurred							441.952	
	Gross - Proportional reinsurance accepte		R0320	0	67,295	0	441,952	509,24
	Gross - Non-proportional reinsurance ac	cepted	R0330					
	Reinsurers' share		R0340					
	Net		R0400	123,549	67,295	53,146	21,033,983	21,277,97
Changes in other technical provisions	Gross - Direct Business		R0410					
	Gross - Proportional reinsurance accept	ad	R0420					
	Gross - Non- proportional reinsurance a		R0430					
	Reinsurers' share		R0440					
	Net		R0500					
Expenses incurred			R0550	894,652	205,948	55,262	82,830,712	83,986,57
	Administrative expenses	Gross - Direct Business	R0610					
		Gross - Proportional reinsurance accepted	R0620					
		Gross - Non-proportional reinsurance accepted	R0630					
		Reinsurers' share	R0640					
		Net	R0700					
	Investment management expenses	Gross - Direct Business	R0710					
	- ·	Gross - Proportional reinsurance accepted	R0720					
		Gross - Non-proportional reinsurance accepted	R0730			II		
		Reinsurers' share	R0740					
		Net	R0800					
	Claims management expenses	Gross - Direct Business	R0810					
		Gross - Proportional reinsurance accepted	R0820					
		Gross - Non-proportional reinsurance accepted	R0830					
		Reinsurers' share	R0840					
		Net	R0900					
	Acquisition expenses	Gross - Direct Business	R0910	894,652	0	55,262	81,985,464	82,935,37
		Gross - Proportional reinsurance accepted	R0920		205,948		845,248	1,051,19
		Gross - Non-proportional reinsurance accepted	R0930					
		Reinsurers' share	R0940					
		Net	R1000	894,652	205,948	55,262	82,830,712	83,986,57
	Overhead expenses	Gross - Direct Business	R1010					
		Gross - Proportional reinsurance accepted	R1020					
		Gross - Non-proportional reinsurance accepted	R1030			1		
		Reinsurers' share	R1040					
		Net	R1040					
Other emenance		INOL	R1100					10,927,14
Other expenses Total expenses			R1200					
i otali onportatia			11000					94,913,71

S.05.02.01.03 Total Top 5 and home country - non-life obligations Z Axis:

Non-life and Health
non-SLT
Total Top 5 and
home country
C0140

Premiums written	Gross - Direct Business	R0110	150,112,754
	Gross - Proportional reinsurance accepted	R0120	2,439,587
	Gross - Non-proportional reinsurance accepted	R0130	
	Reinsurers' share	R0140	
	Net	R0200	152,552,341
Premiums earned	Gross - Direct Business	R0210	150,086,192
	Gross - Proportional reinsurance accepted	R0220	1,500,471
	Gross - Non-proportional reinsurance accepted	R0230	
	Reinsurers' share	R0240	
	Net	R0300	151,586,663
Claims incurred	Gross - Direct Business	R0310	20,123,870
	Gross - Proportional reinsurance accepted	R0320	502,768
	Gross - Non-proportional reinsurance accepted	R0330	
	Reinsurers' share	R0340	
	Net	R0400	20,626,638
Changes in other technical provisions	Gross - Direct Business	R0410	
	Gross - Proportional reinsurance accepted	R0420	
	Gross - Non-proportional reinsurance accepted	R0430	
	Reinsurers' share	R0440	
	Net	R0500	
Expenses incurred		R0550	81,902,117
Other expenses		R1200	10,868,254
Total expenses		R1300	92,770,371

S.17.01.01.01 Non-Life Technical Provisions

						Direct	business and accep	ted proportional reinsur	rance	Total Non-Life obligation
						Income protection	Other motor	Marine, aviation and	Miscellaneous	obligation
						insurance	insurance	transport insurance	financial loss	
						C0030	C0060	C0070	C0130	C0180
Technical provisions calculated as a whole					R0010					
	Direct business	onal reinsurance business			R0020 R0030					
		portional reinsurance			R0040					
Total Recoverables from reinsurance/SPV and Finite Re after	the adjustment for e	expected losses due to coun	nterpart	y default associated to TP calculated as a whole	R0050					
Technical provisions calculated as a sum of BE and RM	Best estimate	Premium provisions	Gro	ss - Total	R0060					
recifical provisions calculated as a sum of DE and NW	Dest estimate	r remain provisions	010			278,049	311,139	42,805	5,550,451	6,182,44
				Gross - direct business Gross - accepted proportional reinsurance business	R0070 R0080	278,049	311 139	42,805	4,845,341 705,110	5,166,19
				Gross - accepted proportional reinsurance business	R0080		311,139		705,110	1,016,24
				Gross - accepted non-proportional reinsurance business	R0090					
				al recoverable from reinsurance/SPV and Finite Re before the stment for expected losses due to counterparty default	R0100					
				Recoverables from reinsurance (except SPV and Finite Reinsurance) before adjustment for expected losses	R0110					
				Recoverables from SPV before adjustment for expected	R0120					
				losses Recoverables from Finite Reinsurance before adjustment for	R0130					
				expected losses						
				al recoverable from reinsurance/SPV and Finite Re after the stment for expected losses due to counterparty default	R0140					
			Net	Best Estimate of Premium Provisions	R0150	278.049	311.139	42.805	5,550,451	6.182.44
		Claims provisions		ss - Total	R0160	1,216,902	63,371	118,039	19,914,568	21,312,880
				Gross - direct business	R0170	1,216,902	0	118,039	19,638,351	20,973,292
				Gross - accepted proportional reinsurance business	R0180		63,371		276,217	339,58
				Gross - accepted non-proportional reinsurance business	R0190					
			Tota adju	al recoverable from reinsurance/SPV and Finite Re before the stment for expected losses due to counterparty default	R0200					
				Recoverables from reinsurance (except SPV and Finite Reinsurance) before adjustment for expected losses	R0210					
				Recoverables from SPV before adjustment for expected	R0220					
				losses Recoverables from Finite Reinsurance before adjustment for	R0230					
				expected losses						
			Tota	al recoverable from reinsurance/SPV and Finite Re after the stment for expected losses due to counterparty default	R0240					
			blot	Best Estimate of Claims Provisions	R0250				19.914.568	21.312.88
		Total Best estimate - gro		Best Estimate of Claims Provisions	R0250	1,216,902 1,494,951	63,371 374,510	118,039 160,843	19,914,568 25,465,018	21,312,88 27,495,32
		Total Best estimate - net			R0270	1,494,951	374,510	160,843	25,465,018	27,495,32
	Risk margin				R0280	84,631	3,891	6,428	6,215,804	6,310,75
Amount of the transitional on Technical Provisions	TP as a whole				R0290					
	Best estimate				R0300					
Technical provisions - total	Risk margin Technical provision	na tatal			R0310 R0320	4 570 500	270.404	4 67 979	24 600 022	22.000.07
recinical provisions - total	Recoverable from	reinsurance contract/SPV a	and Fin	ite Re after the adjustment for expected losses due to	R0320	1,579,582	378,401	167,272	31,680,822	33,806,07
	counterparty defau	lit - total								
	Technical provision	ns minus recoverables from	n reinsu	rance/SPV and Finite Re- total	R0340	1.579.582	378.401	167.272	31.680.822	33,806.07
Line of Business: further segmentation (Homogeneous Risk	Premium provision	ns - Total number of homoge	eneous	risk groups	R0350	1,579,582	578,401	107,272	51,000,822	55,006,07
Groups)		- Total number of homogen			R0360					
Cash-flows of the Best estimate of Premium Provisions (Gross)	Cash out-flows	Future benefits and claim	ns		R0370					
()		Future expenses and oth	ner cas	n-out flows	R0380					
	Cash in-flows	Future premiums Other cash-in flows (incl.	. Reco	verable from salvages and subrogations)	R0390 R0400					
Cash-flows of the Best estimate of Claims Provisions (Gross)	Cash out-flows	Future benefits and claim	ns		R0410					
		Future expenses and oth	ner cas	n-out flows	R0420					
	Cash in-flows	Future premiums			R0430					
		Other cash-in flows (incl.	. Reco	verable from salvages and subrogations)	R0440					
Percentage of gross Best Estimate calculated using approxim	ations				R0450					
Best estimate subject to transitional of the interest rate					R0460					
Technical provisions without transitional on interest rate					R0470					
Best estimate subject to volatility adjustment Technical provisions without volatility adjustment and without	others transitional m	neasures	_		R0480 R0490					
	and a construction of the									

S.19.01.01.01 Gross Claims Paid (non-cumulative) - Development year (absolute amount)

Z Axis:, Income protection insurance [direct business and accepted proportional reinsurance], Underwriting year [UWY], EUR, Not applicable / Expressed in (converted to) reporting currency

	0	1	2	2	4	F	C C	7	0	0	10	11	12	13	14	15 & +
	0	00000	2	3	4	5	0	1	0	9						
	C0010	C0020	C0030	C0040	C0050	C0060	C0070	C0080	C0090	C0100	C0110	C0120	C0130	C0140	C0150	C0160
D: Dorroo																
Prior R0100						1	1	1	1	1	1				1	
N-14 R0110																
N-13 R0120																
N-12 R0130																
N-11 R0140																
N-10 R0150																
N-9 R0160												•				
N-8 R0170											→					
N-7 R0180										-						
N-6 R0190									-							
N-5 R0200	0	22,047	3,738	935	0	0		-								
N-4 R0210	123,974		35,431	13,703	5,070		-									
N-3 R0220	154,950	55,960	28,562	14,348		-										
N-2 R0230	98,816		12,461													
N-1 R0240	63,322	52,172														
N R0250	62,712															

S.19.01.01.01 Gross Claims Paid (non-cumulative) - Development year (absolute amount)

Z Axis:, Marine, aviation and transport insurance [direct business and accepted proportional reinsurance], Underwriting year [UWY], EUR, Not applicable / Expressed in (converted to) reporting currency

г	0	1	2	2	4	F	6	7	0	0	10	11	12	13	14	15 & +
-	C0010	C0020	C0030	C0040	C0050	C0060	C0070	C0080	C0090	C0100	C0110	C0120	C0130	C0140	C0150	C0160
	00010	00020	00030	00040	00050	00000	00070	00000	C0090	00100	COTTO	60120	00130	60140	00150	C0160
Prior R0100																
N-14 R0110						1			1	1	1				1	
N-13 R0120															1	
N-12 R0130																
N-11 R0140																
N-10 R0150																
N-9 R0160																
N-8 R0170											+					
N-7 R0180																
N-6 R0190									-							
N-5 R0200																
N-4 R0210																
N-3 R0220	0	0	0	0		-										
N-2 R0230	2,239	0	0													
N-1 R0240	0	0														
N R0250	674															

S.19.01.01.01 Gross Claims Paid (non-cumulative) - Development year (absolute amount) Z Axis:, Miscellaneous financial loss [direct business and accepted proportional reinsurance], Underwriting year [UWY], EUR, Not applicable / Expressed in (converted to) reporting currency

		0	1	2	2	4	E	C	7	0	0	10	11	12	13	14	15 & +
	-	0	00000	2	3	4	5	0	1	0	9						
		C0010	C0020	C0030	C0040	C0050	C0060	C0070	C0080	C0090	C0100	C0110	C0120	C0130	C0140	C0150	C0160
	R0100																
N-14 R																	
N-13 R																	
N-12 R																	
N-11 R	R0140																
N-10 R	R0150													•			
N-9 R	R0160												•				
N-8 R	R0170											→					
N-7 R	R0180										-						
	R0190	55,847	279,109	1,057	735	1,150	0	0		•							
N-5 R	R0200	1,098,313	1,761,644	45,693	15,311	3,963	0		-								
N-4 R	R0210	3,754,928	2,107,735	109,465	34,797	0		1									
N-3 R	R0220	4,933,544	3,234,082	297,642	37,751												
N-2 R	R0230	5,286,499	3,614,368	1,113,377													
N-1 R	R0240	3,621,962	5,361,071														
N R	R0250	5,863,438															

S.19.01.01.01 Gross Claims Paid (non-cumulative) - Development year (absolute amount) Z Axis:, Other motor insurance [direct business and accepted proportional reinsurance], Accident year [AY], EUR, Not applicable / Expressed in (converted to) reporting currency

1	0	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15 & +
-	C0010	C0020	C0030	C0040	C0050	C0060	C0070	C0080	C0090	C0100	C0110	C0120	C0130	C0140	C0150	C0160
Prior R0100																
N-14 R0110																
N-13 R0120																•
N-12 R0130															•	
N-11 R0140														-		
N-10 R0150																
N-9 R0160												-				
N-8 R0170																
N-7 R0180																
N-6 R0190																
N-5 R0200																
N-4 R0210																
N-3 R0220																
N-2 R0230																
N-1 R0240																
N R0250	3,677															

S.23.01.01.01 Own funds Z Axis:

		[Total	Tier 1 - unrestricted	Tier 1 - restricted	Tier 2	Tier 3
			C0010	C0020	C0030	C0040	C0050
Basic own funds before deduction for participations in other	Ordinary share capital (gross of own shares)	R0010		2,700,000	[
financial sector as foreseen in article 68 of Delegated	Grunary share capital (gross of own shares)	KOOTO		2,700,000			
Regulation 2015/35			2,700,000				
	Share premium account related to ordinary share capital	R0030					
	Initial funds, members' contributions or the equivalent basic own - fund item for mutual and mutual-type undertakings	R0040					
	Subordinated mutual member accounts	R0050					
	Surplus funds	R0070					
	Preference shares	R0090					
	Share premium account related to preference shares	R0110					
	Reconciliation reserve	R0130	31,035,904	31,035,904			1
	Subordinated liabilities	R0140					
	An amount equal to the value of net deferred tax assets	R0160					
	Other own fund items approved by the supervisory authority as basic own funds not specified above	R0180	55,895,913	55,895,913			
Own funds from the financial statements that should not be represented by the reconciliation reserve and do not meet the criteria to be classified as Solvency II own funds	Own funds from the financial statements that should not be represented by the reconciliation reserve and do not meet the criteria to be classified as Solvency II own funds	R0220					
Deductions	Deductions for participations in financial and credit institutions	R0230					
Total basic own funds after deductions		R0290	89,631,817	89,631,817			
Ancillary own funds	Unpaid and uncalled ordinary share capital callable on	R0300					
	demand						
	Unpaid and uncalled initial funds, members' contributions or the equivalent basic own fund item for mutual and mutual - type undertakings, callable on demand	R0310					
	Unpaid and uncalled preference shares callable on demand	R0320					
	A legally binding commitment to subscribe and pay for subordinated liabilities on demand	R0330					
	Letters of credit and guarantees under Article 96(2) of the Directive 2009/138/EC	R0340					
	Letters of credit and guarantees other than under Article 96(2) of the Directive 2009/138/EC	R0350					
	Supplementary members calls under first subparagraph of Article 96(3) of the Directive 2009/138/EC	R0360					
	Supplementary members calls - other than under first subparagraph of Article 96(3) of the Directive 2009/138/EC	R0370					
	Other ancillary own funds	R0390					
Total ancillary own funds		R0400					
Available and eligible own funds	Total available own funds to meet the SCR	R0500	89,631,817	89,631,817			
	Total available own funds to meet the MCR	R0510	89,631,817	89,631,817			
	Total eligible own funds to meet the SCR	R0540	89,631,817	89,631,817			
000	Total eligible own funds to meet the MCR	R0550	89,631,817	89,631,817			
SCR MCR		R0580 R0600	74,377,013 24,334,298				
Ratio of Eligible own funds to SCR		R0600	120.51%				
Ratio of Eligible own funds to SCR		R0640	368.34%				
			000.0170				

S.23.01.01.02 Reconciliation reserve

Z Axis:

C0060

Reconciliation reserve	Excess of assets over liabilities	R0700	89,631,817
	Own shares (held directly and indirectly)	R0710	0
	Foreseeable dividends, distributions and charges	R0720	0
	Other basic own fund items	R0730	58,595,913
	Adjustment for restricted own fund items in respect of	R0740	
	matching adjustment portfolios and ring fenced funds		
Reconciliation reserve		R0760	31,035,904
Expected profits	Expected profits included in future premiums (EPIFP) - Life	R0770	
	business		
	Expected profits included in future premiums (EPIFP) - Non-	R0780	
	life business		
Total Expected profits inclu	R0790		

S.25.01.01.01 Basic Solvency Capital Requirement

Z Axis:, No

Net solvency capital requirement	Gross solvency capital requirement	Allocation from adjustments due to RFF and Matching adjustments
		portfolios
C0030	C0040	C0050

Market risk	R0010	8,850,552	8,850,552	
Counterparty default risk	R0020	11,197,582	11,197,582	
Life underwriting risk	R0030	0	0	
Health underwriting risk	R0040	862,726	862,726	
Non-life underwriting risk	R0050	99,818,416	99,818,416	
Diversification	R0060	(12,166,723)	(12,166,723)	
Intangible asset risk	R0070			
Basic Solvency Capital Requirement	R0100	108,562,553	108,562,553	

S.28.01.01.05 Overall MCR calculation

Z Axis:

C0070

Linear MCR	R0300	24,334,298
SCR	R0310	74,377,013
MCR cap	R0320	33,469,656
MCR floor	R0330	18,594,253
Combined MCR	R0340	24,334,298
Absolute floor of the MCR	R0350	2,500,000
Minimum Capital Requirement	R0400	24,334,298